

SocialFirms UK

Annual Conference 2004 Enterprise Opportunities for Social Firms - working for job creation -

Evaluation of Event

Total 67 Evaluation Forms Returned
(Not all questions answered, hence percentages vary)

	Good	Average	Poor
Directions/Travel Advice	82%	15%	3%
The Booking Form and Process	94%	6%	
Responses from the Conference Office	89%	11%	
Registration & Conference Pack	91%	9%	
The Venue	54%	39%	7%
Access to/within the Venue	49%	39%	12%
Meals	59%	36%	5%
Accommodation	41%	49%	10%
Sound System, Visibility of Speaker Material	58%	38%	4%

Conference / Workshop Sessions:

	Excellent	Good	Average	Fairly Poor	Very Poor
<u>Plenary</u> How One NorthEast is Embracing Social Firm Development.	17%	52%	25%	4%	2%
<u>Plenary</u> Showcasing the NE Social Firm Sector	14%	58%	21%	7%	
<u>Plenary</u> Business Opportunities for Social Firms.	36%	49%	11%	4%	
<u>Plenary</u> The Potential for Social Franchising	17%	40%	15%	18%	10%
<u>Plenary</u> Practical Procurement – Securing Contacts and Service Level Agreements.	45%	50%	5%		
<u>Workshop A</u> DIY Feasibility	43%	38%	10%	5%	
<u>Workshop B</u> Raising the bar on training standards	21%	22%	43%		14%

	Excellent	Good	Average	Fairly Poor	Very Poor
<u>Workshop C</u> The Dos and Don'ts of the Tendering Process	50%	33%	17%		
<u>Workshop D</u> Lessons from America	36%	55%	9%		
<u>Plenary</u> Social Security Benefits: the impact of recent and future system changes for social firms.	20%	60%	20%		
<u>Plenary</u> Futurebuilders: what could it do for the social firm sector?	8%	60%	30%		2%
<u>Plenary</u> Business Support Register: how to get specialist help when you need it.		42%	50%	8%	
<u>Plenary</u> Social Accounting: what tools have the Social Enterprise Partnership been working on that might help raise standards in social firms?	4%	43%	49%	2%	2%
<u>Workshop 1</u> Replicating Social Enterprises		34%	40%	13%	13%
<u>Workshop 2</u> How to Get the Best Out of Your Consultant	21%	36%	29%	14%	
<u>Workshop 3</u> Benefits & National Minimum Wage Legislation	52%	29%	14%		5%
<u>Plenary</u> Entrepreneurship – Some Food for Thought	79%	26%	5%		
<u>Plenary</u> Legal Structures for Social Firms	30%	51%	19%		
<u>Plenary</u> Development Trusts and Social Firms	6%	48%	34%	8%	1%
<u>Workshop I</u> Social Accounting	11%	22%	44%	17%	6%
<u>Workshop II</u> Market Intelligence		50%	17%	33%	
<u>Workshop III</u> Recruitment	54%	46%			
Meet the Funders	36%	54%	9%		
<u>Plenary</u> Know Your Housing Association	27%	52%	17%		3%

Did the conference meet your expectations?

Yes 82%

Partly 18%

No 0%