



## Case Study: Travel Matters & Unum

Travel Matters Enterprises Ltd is an independent Social Firm based in Redhill, Surrey, which operates as a fully bonded travel agency whilst also providing work experience and IT training to individuals recovering from mental health problems.

Founded in 1996, as part of an NHS Trust work services programme, Travel Matters was externalized to become an independent Social Firm in June 2006. It offers up to 60 work experience & training placements per week, acting as a bridging point back into open employment or further training. All trainees have access to study and examination for the ECDL (European Computer Driving Licence) qualification for which Travel Matters is also an approved test centre.



Travel Matters has been the preferred business travel provider for the Rehabilitation Department of Unum Ltd since April 2007, booking the majority of all the business travel arrangements for its team. Travel Matters prides itself on providing a high quality of service at a competitive price to suit the needs of most leisure or business travellers. The added value of booking with Travel Matters is the knowledge that all profits are re-invested into the cost of running the work experience and training programme.

Andy Evans, Director, Travel Matters described in more depth the successful nature of Travel Matters' business relationship with Unum:

*"From our perspective it has been a terrific arrangement. The team at Unum are a delight to work with and Unum have always shown an awareness of our scale and been prepared to work with us in a manageable way. In return, I hope we have been able to make a difference to the working lives of their team by providing an efficient, reliable and friendly service that has allowed their team to focus on their work and allow us to take care of their business travel arrangements safe in the knowledge that it is in good hands. This is exactly the kind of support that organisations, like us, need:- Manageable sized contracts with the possibility of upscaling at an organic and achievable rate."*



Carole Keith, Unum's Rehab Services agreed:

*“Unum's Rehab Services have been using Travel Matters for around two years now and this has proved to be a very valuable service for our busy staff. The team at Travel Matters are all a pleasure to deal with, they provide a prompt and efficient service and from a budget holder's perspective provide us with cost effective travel. We are delighted to be able to offer the opportunity to support such a worthy business.”*

For further information visit [www.travelmattersuk.com](http://www.travelmattersuk.com) or call 01737 789 997 or email [mail@travelmatters.info](mailto:mail@travelmatters.info)